

EMU SPORTS REWARDS LOYALTY PROGRAM TERMS & CONDITIONS OVERVIEW

1. Achievement Credits are earned when you correctly swipe or insert your membership card for all eligible club transactions; Gaming, POS and additional earning point stations.
2. Members can earn, receive and redeem loyalty points at Emu Sports Club. For details see EMU SPORTS REWARDS LOYALTY PROGRAM guide. Loyalty points currently include Club Bonus Points these may change as required by changes to the loyalty program.
3. ACHIEVEMENT Credits are not redeemable for cash or good and services they are simply a measurement of the Members loyalty level of the EMU SPORTS REWARDS LOYALTY PROGRAM.
4. Emu Sports Club Achievement Points will expire annually, at the end of each calendar year.
5. Golf competition points awarded expire automatically 6 months from the date received
6. Emu Sports Club membership cards are issued for the personal use of the member and is non-transferable. Cards cannot be lent, borrowed or used by any person who is not the member on the card.
7. Additional Membership rules will apply to EMU SPORTS REWARDS LOYALTY PROGRAM as already applied to the Clubs membership policy.
8. Then member is responsible for keeping their membership card and Personal Identification Number (PIN) secure as use of loyalty points, other Member benefit is the sole responsibility of the member.
9. A member must immediately notify Emu Sports Club of changes to their details, advise of any lost, stolen or malfunctioning membership card or any unauthorised use of your membership card.
10. You are responsible for your loyalty points, other Member benefits or offers.
11. Emu Sports Club may at its discretion adjust a Members loyalty points, benefits or Achievement levels and may cancel your membership if you misuse your card, loyalty points, benefits or Club facilities or allow someone else to impact negatively impact the program.
12. We may adjust your loyalty points and other Member benefits if they incorrectly accrue or on the suspension of your Club Membership, or cancellation of your membership.
13. Malfunction of any or all promotions, earning methodologies or incorrect data entry that causes a Member to inaccurately receive a benefit, bonus or Achievement upgrade will be deemed incorrect and the transaction will be reversed with clear and timely notification to the member of the correction to their Membership program.
14. Upon the Member's death or exclusion from the Club all EMU SPORTS REWARDS LOYALTY PROGRAM membership, cards, loyalty points, Achievement and any other Member benefits and privileges cease to be valid.
15. Additional terms and conditions apply – please see staff if you require further information